



INJURY MANAGEMENT

The injury management app in 2CRisk is designed to help assure workplace injuries are managed effectively and deliver optimum return to work (RTW) outcomes.

When RTW outcomes are sub optimal and claim costs have blown out, all too often it is because key information and risk indicators have been missed.

2CRisk uses patented IP to enable early detection of increasing RTW and claim risk and drive corrective actions to deliver sustainable outcomes.

The injury management process delivers full case management capability including tracking actual and estimated costs.

Average number of injury claims per 1000 employees is 12.6.

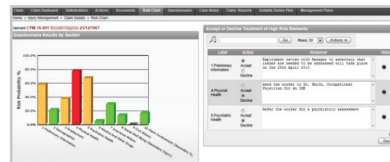
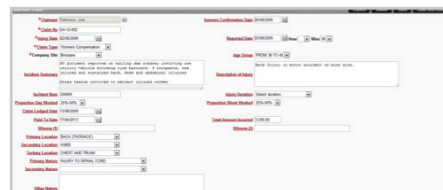
(Key Work Health and Safety Statistics, WorkSafe 2012, Australia)

ORGANISATIONAL BENEFITS

- ✓ Risk based for early detection of risks that delay a speedy recovery.
- ✓ Reduce the overall size and duration of injury claims.
- ✓ Reminder system to drive timely completion of actions.
- ✓ Ability to use injury statistics in other 2CRisk apps. For example, adjusting risk tolerances for employment medicals and the design of early intervention health programs to reduce the number of workplace injuries.
- ✓ Costs are linked to management and rehabilitation plans.
- ✓ Email injury and claim summaries to key stakeholders to drive engagement.



- ✓ Unique risk questionnaire for early detection of escalating risk.
- ✓ Conduct return to work risk assessments on a regular basis to track progress.
- ✓ Maintain all of your workers compensation, contractor, 3rd party claims and domestic injuries in the one place.
- ✓ Maintain all documents, stakeholders and return to work plans.
- ✓ Full case management for improved RTW outcomes.
- ✓ Create and maintain case notes.
- ✓ Create reminders and actions.
- ✓ Create suitable duties plans.
- ✓ Create & upload medical certificates.
- ✓ Track actual and estimated costs.
- ✓ Use data to report and analyse trends.



Incurred to Date	Type of Expense	Estimates
\$63,000.00	Medical Cost	\$0.00
\$8,630.00	Physical Rehabilitation Cost	\$0.00
\$0.00	Vocational Rehabilitation Cost	\$0.00
\$0.00	Hospitalisation Cost	\$0.00
\$150,000.00	Wages and Incomes	\$0.00
\$0.00	Travel Expenditure	\$0.00
\$0.00	Investigation Cost	\$0.00
\$0.00	Permanent Impairment Payment	\$0.00
\$0.00	Lump Sum Payments	\$0.00
\$75,000.00	Legal Costs	\$0.00
\$0.00	Common Law	\$0.00
\$0.00	Other Costs	\$0.00
\$0.00	Cost to Closure	\$0.00
\$296,630.00		\$0.00

Cost management for easy tracking of actual and estimated costs. Cost data can be uploaded from your insurer with ease.

Create a claim and collect all of your injury, disease, mechanism, nature and agency information all on the one page. Determine shifts/rosters and hours of work to assist in calculating your LTIFR's and TRIFR's. **Personal Injury Risk Tree (PIRT)** enables early detection of risk to drive corrective actions and improve outcomes.

Question	Rating	Last	Latest			
What is the expected return to work outcome?	Edit	02/10/2012	Edit	20/03/2013	Edit	22/03/2013
How many hours per week is the worker fit to perform?	Green	Green	Green	Green		
Are suitable duties available now?	Green	Green	Green	Green		
Has a diagnosis been provided?	Green	Green	Green	Green		
Is there more than one condition present?	Red	Red	Red	Red		
Are there any relationship issues with the General Practitioner?	Green	Green	Green	Green		
Is there a negative attitude towards Return To Work?	Red	Red	Red	Red		
Is there any deviation from recovery timeframes?	Red	Red	Red	Red		
What is the workers literacy level?	Green	Green	Green	Green		
Rate the workers job satisfaction?	Green	Green	Green	Green		

Return to work assessment enables high level assessment of the individual's progress and identifies potential barriers to a successful return to work.